Federico Stimpfl
Software Support Engineer – Full Stack .NET Developer

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Hard Skills

- .NET Software Development
- C#
- .NET Core
- ASP.NET MVC
- Dapper
- Blazor Razor
- Entity Framework
- SQL
- PL/SQL
- Azure
- Git
- HTML5
- CSS3
- JAVASCRIPT
- API RESTful
- gRPC / SignalR
- Minimal APIs
- Software Integration
- DevOps
- Agile
- SOLID Principles
- Incident & Bug
- Troubleshooting
- Debugging
- Ticketing Systems
- (Remedy / Jira)
- Application Support
- CI/CD
- xUnit/ Moq
- ADO.NET

Soft Skills

- Effective Communication
- Cross Teamwork colab.
- Adaptability to change
- Analytical Thinking
- Crisis Management.

Languages

- English / Spanish (Bilingual)

SUMMARY

Professional with over 25 years of experience in technology, specialized in .NET and Full Stack development. Skilled in advanced technical support (L2/L3), critical incident resolution, and troubleshooting in complex enterprise environments.Experienced in debugging, SQL data correction, and code-level maintenance to ensure system stability and performance. Recognized for analytical thinking, autonomy, and a proactive approach to problem-solving. Strong background in international and remote teamwork, with an advanced level of English.

PROFESSIONAL PROFILE

- Full Stack .NET focused on live/production environments
- Sr. Software Support Specialist (L2/L3)
- Enhancements and Changes Developer
- Risk Analyst
- (SME) Teams Trainer

WORK EXPERIENCE

COGNIZANT (Client: Cargill worldwide)

Application Support Engineer (L2/L3) | .NET Developer – Enhancements & Changes | SME
Buenos Aires, Argentina · Jan 2021 – Sept 2025

- Delivered L2/L3 application support for integrated enterprise systems in production environments.
- Diagnosed and resolved critical software issues and performance incidents in .NET and MSQL & PLSql.
- Implemented code fixes and functional enhancements to ensure system reliability and continuous improvement.
- Served as Subject Matter Expert (SME), training and mentoring junior staff across international teams.
- Worked with all kind of .Net Apps (CRM, ERP, S2P, B2B, E-Billing, SaaS, H2H) Both, Back & Front End.

SICLABS (Clients: La Caja de Ahorro, Experta ART, La Estrella, Generali Group)

Application Support Engineer (L2) | Team Leader
Buenos Aires, Argentina · Feb 2015 – Sept 2020

- Led technical support for key clients, ensuring service continuity.
- Executed data corrections and SQL adjustments to restore and maintain system stability.
- Managed incident analysis and implemented preventive actions to reduce recurring failures.
- Guided junior engineers and improved documentation and troubleshooting procedures.
- Back End root fixes and Enhancements.

TARGET MINDS CONSULTING & SOFTWARE (Clients: SanCor, YCRT)

Full Stack .NET Developer
Buenos Aires, Argentina · Jan 2005 – Feb 2015

- Designed and developed .NET applications from scratch, covering all layers: database, business logic, and user interface.
- Built web and desktop solutions using C#, ASP.NET (Web Forms and later MVC), ADO.NET, Entity Framework, SQL Server, HTML, CSS.
- Created and optimized stored procedures and SQL queries, improving data processing and system reliability.
- Integrated security and monitoring tools (Splunk, McAfee, Websense) to maintain stable operations.
- Developed software solutions for enterprise clients, ensuring on-time delivery and production readiness.

ACADEMIC TRAINING

- **Technical Programmer:** ISIS, ARGENTINA
- **Literary Translation:** Institute of Language Training
- **National Baccalaureate**: National School No. 2 Domingo F. Sarmiento